## ©Gut <br> Good For All Greek Yogurt

Line Optimizer ${ }^{\text {TM }}$


## Table of Contents

03 Background \& Objectives

06 Methodology

10 Executive Summary

14 Detailed Findings Mass Grocery

20 Detailed Findings
Natural Grocery
26 Supplemental Findings

28 Appendix

## GGutcheck

## Bagkround \& Objectives

## Background \& Objectives

Good For All, a packaged snack food brand, entered the Greek yogurt market just over a year ago. Their aim was to bring their healthy and nutritious offerings to one of the fastest growing categories in healthy snacking, Greek yogurt. Currently they offer 4 varieties of blended Greek yogurts in the market, but previous research has shown customers and retailers don't see their flavors as differentiated from other premium Greek yogurt brands in the space. As a result, they've proposed 15 new flavors to test with the current offerings to understand which flavors they should incorporate into their product line moving forward.

Additionally, two of their top retail customers, one in mass retail and another in the natural grocer space, had already requested that the Good For All brand introduce some new flavors into their product line. In particular, each retailer would like to have at least one flavor that is exclusive to their store. Good For All felt that in pursuing a new product line of Greek yogurt flavors to differentiate themselves in the market, they also had an opportunity to better understand the flavor preferences among mass and natural grocery shoppers to ultimately please their retailers.


## Learning Objectives

1. How many flavors should Good For All offer before they see incremental reach plateau?
2. Should Good For All replace any of their current flavors with new flavors?
3. Which flavors should Good For All offer for their retailer-exclusive lines?

## How many and which new flavors should Good For All offer for their retailer-exclusive lines?

- Through tradeoff analysis, prioritize combinations of 4 flavors based on purchase intent
- Understand the relative strength of each Greek yogurt flavor based on the following three diagnostic metrics: Frequency, Uniqueness, and Power to Replace

Stimuli Tested

| Flavors Tested |
| :---: |
| Honey |
| Blueberry |
| Strawberry |
| Vanilla |


| Flavors Tested - New |
| :---: |
| Peach |
| Apple Cinnamon |
| Grapefruit |
| Mango |
| Pearpberry |
| Apricot |
| Orange Ginger |
| Pomegranate |
| Strawberry Banana |
| Lemon |
| Key Lime |
| Strawberry Kiwi |
| Honeydew Melon |

## GCutcheck

 MethodologyThis study was conducted via an online quantitative survey. Each survey lasted approximately 10 minutes.

| Method | \# of Flavors Tested | Quota $1 \quad 50 \%$ of Sample |
| :---: | :---: | :---: |
| TURF <br> (Total Unduplicated Reach and Frequency) | 19 | Mass Grocery Shoppers |
| Gender | Males \& Females | Quota 2 50\% of Sample |
| Age | 18-65 | Natural Grocery Shoppers |
| Products Bought P3M | Greek Yogurt |  |
| Channels Shopped | Mass Grocer and Natural Grocer |  |
| Greek Yogurt Purchase Frequency | Capture |  |

[^0]
## TURF analysis allows GutCheck to identify the set of varieties that will maximize reach of a product.

- TURF uses trade-off analysis data to create combinations and calculate the reach (i.e., the percentage of the audience that would be satisfied) with the varieties offered
- An experimental design is created based on the number of varieties being tested.
- Using this data, the analysis creates a ranking of the varieties tested to show how the varieties compare to each other in terms of consumer preference

Considering only these 3 flavors, which is the Most Appealing and which is the Least Appealing?

| Most <br> Appealing |  | Least <br> Appealing |
| :---: | :---: | :---: |
| $\bigcirc$ | Vanilla | $\bigcirc$ |
| $\bigcirc$ | Chocolate | $\bigcirc$ |
| $\bigcirc$ | Strawberry | $\bigcirc$ |

Combinations for maximum research: Used to determine what individual flavors and what combinations provide the greatest reach.

| Percentage of times that each variety was chosen as "best" |  | Flavor 1 | Flavor 2 | Flavor 4 | Flavor 8 | Flavor 9 | Flavor 10 | Flavor 12 | Flavor 13 | Flavor 15 | Flavor 18 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \% Best $\rightarrow$ | 42\% | 41\% | 34\% | 33\% | 28\% | 26\% | 25\% | 23\% | 23\% | 18\% |
|  | Reach $\downarrow$ |  |  |  |  |  |  |  |  |  |  |
|  | 94\% |  |  |  |  |  |  |  |  |  |  |
| Potential reach of each individual combination set | 93\% |  |  |  |  |  |  |  |  |  |  |
|  | 93\% |  |  |  |  |  |  |  |  |  |  |
|  | 93\% |  |  |  |  |  |  |  |  |  |  |
|  | 92\% |  |  |  |  |  |  |  |  |  |  |
|  | 92\% |  |  |  |  |  |  |  |  |  |  |
|  | 92\% |  |  |  |  |  |  |  |  |  |  |
|  | 92\% |  |  |  |  |  |  |  |  |  |  |
|  | 92\% |  |  |  |  |  |  |  |  |  |  |
|  | 92\% |  |  |  |  |  |  |  |  |  |  |

Varieties tested that are present in the top combinations analyzed

Each variety has its own individual color and is shaded when present in a combination set

GutCheck's Diagnostic Scorecard helps prioritize varieties in top combinations based on key metrics.

| Concept Name | \% Best Results | Fit with Brand | Uniqueness | Clarity |
| :---: | :---: | :---: | :---: | :---: |
| Concepts sorted in descending order of \% Best scores |  | Top Box | Top Box | Top Box |
| Flavor 3 | 42\% | 51\% | 41\% | 50\% |
| Flavor 1 | 41\% | 62\% | 51\% | 50\% |
| Flavor 9 | 34\% | 62\% | 48\% | 47\% |
| Flavor 8 | 33\% | 61\% | 46\% | 45\% |
| Flavor 10 | 28\% | 44\% | 33\% | 39\% |
| Flavor 2 | 26\% | 46\% | 49\% | 43\% |
| Flavor 6 | 25\% | 43\% | 41\% | 43\% |
| Flavor 7 | 18\% | 58\% | 41\% | 33\% |
| Flavor 5 | 18\% | 51\% | 34\% | 42\% |
| Flavor 4 | 18\% | 33\% | 35\% | 32\% |
| Mean |  | 50\% | 39\% | 40\% |
| Varieties are sorted in number of \% Best performance. \% Best scores are calculated based on the number of times each variety was selected as "Best" |  | The mean score is calculated independently for each metric |  | The shaded cells indicated that the concept is considered to be an "outlier" means the concept performed above the average of the others, red means the concept performed below the average of the others |

## GGutcheck

## Executive Summary

## Good For All should maintain 4 flavors, but consider replacing Honey with a more popular option that is specific to the retail channel.

- Retaining a 4-flavor lineup in both channels will provide the optimal potential reach; adding more flavors would only provide a $2-3 \%$ additional potential reach
- In the mass channel, the best replacement for Honey would likely be Key Lime as it was present in all the top combinations
- Natural grocery shoppers showed a stronger preference for Vanilla; and Mango was included in more of the top combinations over Key Lime.

While Vanilla can be replaced with Strawberry Banana or Mango in mass grocery, it should be retained in the Natural grocery segment.

## For the mass grocery segment, a combination of all primary flavors would result in the strongest potential reach.

| Primary Flavors Considered | TURF | Metrics | Though it had average performance in the trade-off and metric analysis when compared <br> to the other flavors, Key Lime is present in all top 15 TURF combinations, meaning it hits a <br> key group of consumers. |
| :--- | :--- | :--- | :--- |
| Key Lime | Blueberry is a frequently consumed flavor of Greek yogurt and is present in the majority <br> of the top TURF combinations. |  |  |
| Slueberry | Strawberry has the power to replace other flavors and has the strongest trade-off <br> performance alongside Strawberry Banana. Additionally, it is present in many top <br> combinations. |  |  |
| Secondary Flavors Considered | This flavor performed well in every analysis, and similarly to Strawberry, has the power to <br> replace other flavors and would be frequently consumed. |  |  |
| Raspberry | Trade-off | Raspberry would be consumed frequently, has strong purchase intent, and is present in <br> about half of the top combinations. |  |
| Peach | Peach was present in the top TURF combinations, but held average scores in the trade- <br> off exercises and metric scorecard. |  |  |
| Vanilla | Vanilla is towards the bottom of the top performers in all areas and is overshadowed by <br> the primary flavors considered. |  |  |
| Mango | Mango is present in the top combinations, but held average performance on key metrics <br> and trade-off analysis. |  |  |

[^1]
## For the natural grocery line-up, consider including Strawberry or Strawberry Banana with one of the secondary flavors.

| Primary Flavors Considered | TURF | Trade-off | Metrics | Additional Details |
| :---: | :---: | :---: | :---: | :---: |
| Vanilla | $\checkmark$ | $\checkmark$ | $\checkmark$ | Vanilla is present in all of the top combinations for Natural Grocery shoppers and was one of the most frequently preferred flavors. It has the highest consumption frequency, but is low on other metrics. |
| Strawberry | $\checkmark$ | $\checkmark$ | $\checkmark$ | Strawberry is in many of the top combinations and has the strongest trade-off performance along with Strawberry Banana. It would be consumed frequently but would not necessarily replace other yogurts. |
| Mango | $\checkmark$ |  |  | Mango is found in the top 4 flavor combinations, but was not frequently selected in the trade-off exercise and scored near the mean across metrics. |
| Strawberry Banana | $\checkmark$ | $\checkmark$ | $\checkmark$ | This flavor performed well in every analysis, has the power to replace other flavors, and would be frequently consumed. However, it is not frequently found together with Strawberry in top combinations. |
| Secondary Flavors Considered | TURF | Trade-off | Metrics | Additional Details |
| Raspberry |  | $\sqrt{ }$ |  | Raspberry performed strongly in the trade-off exercise and is present in several of the top combinations, but had average performance on Frequency and Replacement Power metrics. |
| Peach | , |  |  | Peach is present in some of the top TURF combinations, but held average scores in the trade-off exercises and metric scorecard. |
| Key Lime | $\checkmark$ |  |  | Key lime is present in a few of the top TURF combinations, but had weaker performance in the trade-off and metrics. |
| Blueberry |  | $\sqrt{ }$ | $\checkmark$ | Blueberry is present in only a few of the top combinations, but scored near the top in purchase intent and frequency of consumption. |

[^2]
## Geutcheck

## Detailed Findings

Mass Grocery

Maintaining 4 flavors will uphold a strong potential reach of $91 \%$, whereas adding additional flavors provides only a small incremental lift.


[^3]Among mass grocery shoppers, Honey only increases potential reach by $2 \%$ when added to the other current flavors.


Note: This chart represents the highest unduplicated reach among currently available flavors.

Among mass grocery shoppers, while Key Lime was selected as "Best" less often, it's included in every top combination-likely catering to a specific consumer segment.

|  |  | Strawberry | Strawberry Banana | Blueberry | Vanilla | Raspberry | Peach | Blackberry | Key Lime | Mango | Apple Cinnamon | Pomegranate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \% Best $\rightarrow$ | 42\% | 42\% | 36\% | 34\% | 34\% | 29\% | 28\% | 27\% | 25\% | 25\% | 21\% |
|  | Reach |  |  |  |  |  |  |  |  |  |  |  |
| Combination 1 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 2 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 3 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 4 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 5 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 6 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 7 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 8 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 9 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 10 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 11 | 91\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 12 | 90\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 13 | 90\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 14 | 90\% |  |  |  |  |  |  |  |  |  |  |  |
| Combination 15 | 90\% |  |  |  |  |  |  |  |  |  |  |  |

Mass Grocery Top 10 Combinations: 3 Current + 1 New
If the top 3 flavors from the current line are retained, the highest reach among mass grocery shoppers can be achieved by adding Key Lime.


Note: Only varieties included in the top 10 combinations are shown in the table

## Mass Grocery Diagnostic Scorecard (n=~107 Per Flavor)

Current flavors were higher ranked and more frequently consumed but scored lower on Uniqueness, while unique flavors were less well-liked.

| Concept Name |  | Frequency | Uniqueness | Power to Replace |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strawberry | 42\% | 46\% | 16\% | 28\% |  |  |  |
| Strawberry Banana | 42\% | 43\% | 23\% | 28\% |  |  |  |
| Blueberry | 36\% | 39\% | 17\% | 18\% |  |  |  |
| Vanilla | 34\% | 36\% | 23\% | 24\% |  |  |  |
| Raspberry | 34\% | 39\% | 17\% | 25\% |  |  |  |
| Strawberry Kiwi | 29\% | 35\% | 27\% | 26\% |  |  |  |
| Peach | 29\% | 30\% | 16\% | 22\% |  |  |  |
| Blackberry | 28\% | 23\% | 19\% | 19\% |  |  |  |
| Key Lime | 27\% | 25\% | 15\% | 18\% |  |  |  |
| Mango | 25\% | 21\% | 23\% | 16\% |  |  |  |
| Apple Cinnamon | 25\% | 22\% | 29\% | 15\% |  |  |  |
| Honey | 23\% | 26\% | 28\% | 18\% |  |  |  |
| Pomegranate | 21\% | 13\% | 27\% | 12\% |  |  |  |
| Lemon | 19\% | 20\% | 16\% | 10\% |  |  |  |
| Honeydew Melon | 15\% | 12\% | 47\% | 11\% |  |  |  |
| Apricot | 14\% | 16\% | 23\% | 13\% |  |  |  |
| Orange Ginger | 12\% | 10\% | 44\% | 8\% |  |  |  |
| Pear | 10\% | 14\% | 32\% | 15\% |  |  |  |
| Grapefruit | 9\% | 11\% | 37\% | 12\% |  |  |  |
| Mean |  | 25\% | 25\% | 18\% |  |  |  |
| Concept vs. Mean Sc significance is determ |  |  | Shading Legend: Significance compared to the mean | >90\% | >80\% | <80\% | <90\% |

## Geutcheck

## Detailed Findings

Natural Grocery

Among natural grocery shoppers, potential reach is also maintained at 4 flavors, with only a small increase in adding additional varieties.


Among natural grocery shoppers, Honey also provides only a small 3\% increase in reach when combined with Strawberry, Blueberry, and Vanilla.


Strawberry, Mango, and especially Vanilla should be included in the natural grocery lineup.

|  |  | Strawberry | Strawberry Banana | Blueberry | Vanilla | Raspberry | Peach | Blackberry | Key Lime | Mango |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \% Best $\rightarrow$ | 42\% | 42\% | 36\% | 34\% | 34\% | 29\% | 28\% | 27\% | 25\% |
|  | Reach |  |  |  |  |  |  |  |  |  |
| Combination 1 | 90\% |  |  |  |  |  |  |  |  |  |
| Combination 2 | 90\% |  |  |  |  |  |  |  |  |  |
| Combination 3 | 90\% |  |  |  |  |  |  |  |  |  |
| Combination 4 | 90\% |  |  |  |  |  |  |  |  |  |
| Combination 5 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 6 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 7 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 8 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 9 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 10 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 11 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 12 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 13 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 14 | 89\% |  |  |  |  |  |  |  |  |  |
| Combination 15 | 89\% |  |  |  |  |  |  |  |  |  |

If the top 3 flavors are retained from the current lineup, they could be combined with any other fruit flavor to achieve the highest reach.

|  |  | Strawberry | Strawberry Banana | Blueberry | Vanilla | Raspberry | Peach | Blackberry | Key Lime | Mango | Apple Cinnamon | Pomegranate | Lemon | Honeydew Melon |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \% Best $\rightarrow$ | 42\% | 42\% | 36\% | 34\% | 34\% | 29\% | 28\% | 27\% | 25\% |  |  |  |  |
|  | Reach |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 1 | 89\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 2 | 89\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 3 | 89\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 4 | 89\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 5 | 89\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 6 | 89\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 7 | 88\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 8 | 88\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 9 | 88\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combination 10 | 88\% |  |  |  |  |  |  |  |  |  |  |  |  |  |

Similar to the mass channel, current flavors are frequently consumerd, but not seen has unique as other fruit flavors.


## GGutcheck

## Supplemental Findings

Strawberry, Blueberry, and Vanilla, all in the current line, were picked as "Best" most often, along with Strawberry Banana and Raspberry.


- Best ■ Worst


## Geutcheck

## Appenclix

## Appendix: Sample Demographics

| Gender | Mass Grocery | Natural Grocery | Responsibility | Mass Grocery | Natural Grocery | Food Purchaser | Mass Grocery | Natural Grocery |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | 41\% | 46\% | Primarily responsible | 84\% | 87\% | Greek Yogurt | 100\% | 100\% |
| Female | 59\% | 54\% |  |  |  | Traditional Yogurt | 50\% | 60\% |
|  |  |  | Shared responsibility | 16\% | 13\% | Milk | 93\% | 84\% |
| Age | Mass Grocery | Natural Grocery | Someone else is responsible | - | - | Cheese | 96\% | 88\% |
| 13-17 | - | - |  |  |  | Sour Cream | 75\% | 71\% |
| 18-34 | 36\% | 57\% | Age | Mass Grocery | Natural Grocery | Fresh Fruit or |  |  |
| 35-40 | 39\% | 28\% |  |  |  | Veggies | 95\% | 89\% |
| 51-65 | 26\% | 15\% | More often than once a week | 23\% | 23\% | Sparkling Water | 53\% | 52\% |
| 65+ | - | - |  |  |  | Hot or Cold Cereal | 88\% | 83\% |
|  |  |  | About once a week | 41\% | 47\% | Orange Juice | 82\% | 71\% |
|  |  |  |  |  |  | Frozen Pizza | 81\% | 75\% |
|  |  |  | Once every 2-3 weeks | 25\% | 21\% | Ice Cream | 88\% | 82\% |
|  |  |  | Once every 1-2 months | 11\% | 8\% | Frozen Fruit | 53\% | 58\% |
|  |  |  | Every 3 months months or less |  |  | Almond Milk | 47\% | 62\% |
|  |  |  |  | - | - | None of the Above | - | - |


[^0]:    Survey clicks were balanced to population level data on Age, Gender, and Region, to ensure a natural fallout of the sample.

[^1]:    $\checkmark$ Represents strong performance in that analysis when compared to other flavors

[^2]:    $\checkmark$ Represents strong performance in that analysis when compared to other flavors

[^3]:    Note: This chart represents the top combination with the highest unduplicated reach

